



If you have any queries related to your social grant, you can contact the **SASSA toll-free** line on **08600-601-011**.



If you disagree, you can go to the Appeals Tribunal within 90 days of being notified.

After 90 days, appeals can only happen in exceptional circumstances.

If you have any queries related to your social grant, you should contact the **Black Sash Helpline** for free paralegal support and advice on **072-663-3739**.



**072-66 33 739**  
**help@blacksash.org.za**

You can also email your questions to **help@blacksash.org.za**.



**BLACKSASH**  
MAKING HUMAN RIGHTS REAL

# Why has my child's grant been suspended?

#knowyourrights



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**W**hat should you do if your child's grant has been suspended?

SASSA can review your child's grant to ensure that only those who qualify receive it.

You will be told three months in advance if the grant is going to be reviewed.

**A** child grant may be suspended for one or more of the following reasons:

1. The child is no longer in your care;
2. There is a dispute over who the true primary caregiver of the child is (an investigation will take place);
3. If you fail to cooperate when the child's grant is reviewed;
4. If you commit fraud or misrepresent information.



**Y**our child's grant can also end if:

1. The child dies;
2. The child is admitted to a state institution;
3. The caregiver doesn't collect the grant for three months in a row;
4. The child is absent from the country;
5. When the child turns 18 (this will only happen at the end of the month in which their birthday falls).



**W**hat if SASSA reviews your child's grant?

If your grant is going to be reviewed and you are unsure why, you can go to your local SASSA office.

Often the problem can be resolved quickly.



SASSA might need proof of identity of the child, check if the child is still in school or check that you are the primary caregiver.

SASSA will fill in an Under Investigation form (U4 Form).

If you pass the review the child support grant will be reinstated.

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If you do not supply all the necessary documents or information SASSA can put you under investigation and suspend the grant.

If your application is suspended or isn't approved, you must be informed in writing.