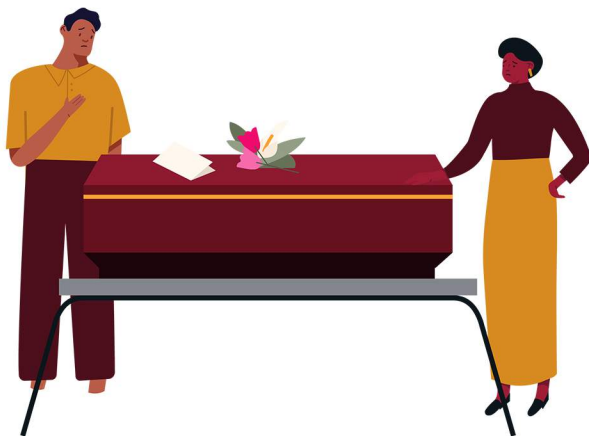




You can make arrangements with SASSA to have your funeral policy (Regulation 26A deduction) deducted from your grant before it is transferred to either your SASSA/SAPO SDA or personal bank account.



If you have any queries related to your social grant, you can contact the **SASSA toll-free** line on **08600-601-011**.



If you have any queries related to your social grant, you should contact the **Black Sash Helpline** for free paralegal support and advice on **072-663-3739**.



072-66 33 739
help@blacksash.org.za

You can also email your questions to **help@blacksash.org.za**.



BLACKSASH
MAKING HUMAN RIGHTS REAL

Two ways to get your grant

#knowyourrights



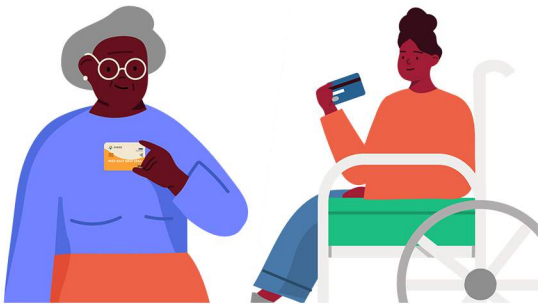
BLACKSASH
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South Africa has a well-established social welfare system and over 17 million people benefit from social grants each month.

Over 12 million of these are Child Support Grants, 3 million are Older Person's Grants and 1 million are Disability Grants.

Social grants are administered by the South African Social Security Agency, known as SASSA.

Section 27 of the Constitution recognises the right of everyone to "social security, including, if they are unable to support themselves and their dependents, appropriate social assistance".



If you have been approved to receive a social grant, there are two options for payment:

1. SASSA/SAPO Special Disbursement Account (SDA)

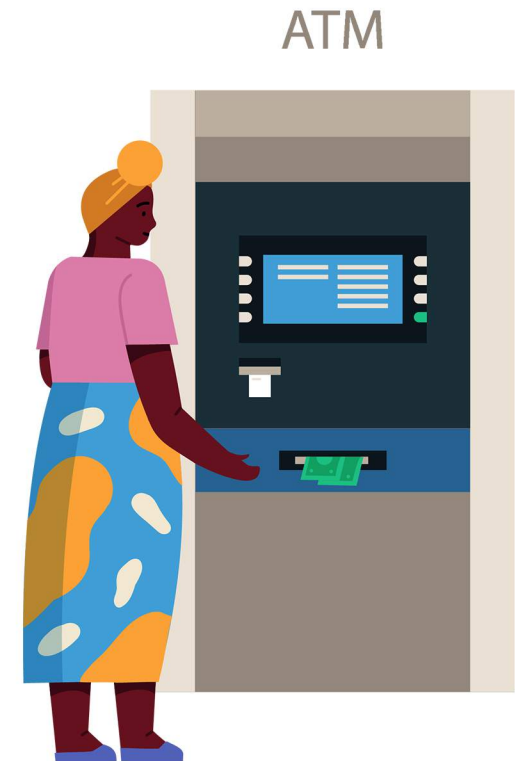
The new SASSA/SAPO card has these free services:

- 3 withdrawals at selected retail shops per month;
- 1 mini-statement from an ATM per month;
- 1 cash withdrawal over the counter at a SAPO branch or cash pay point per month;
- 1 replacement SASSA/SAPO card;
- 1 full 3-month statement at SAPO branches per month;
- 1 pin reset at SAPO branches per year;
- 1 ATM balance enquiry per month;
- Unlimited pin resets at SASSA offices.

To apply for the new SASSA/SAPO SDA, bring your ID to any SASSA office or selected post offices.

It is important to ask SASSA for the written Terms and Conditions (Ts&Cs) of the SASSA/SAPO account.

The SASSA/SAPO card does not allow for debit orders or any deductions.



2. Personal bank account

- To qualify for this method of payment, you need to give SASSA consent in writing and in person.
- You will pay the usual bank charges, such as account maintenance, withdrawals, statements, pin changes and replacement cards.
- If you are not able to submit the consent in person, you can make an alternative arrangement with SASSA to come to you.