

3 Cash payment at SASSA Pay point



1. SASSA is reducing the number of pay points nationally, to focus on rural areas only.
2. In the urban area those who are within a 2km radius of a SAPO branch (Option 1) will be encouraged to use that facility or a electronic transfer to a commercial bank account (Option 2).
3. SASSA will pay the bank fees for cash payments so that beneficiaries get the full grant amount.
4. The contract with CPS for the payment of cash at SASSA pay points ends 31 September 2018.
5. Steps to take:
 - Go to the SASSA Pay point with the old SASSA/Grindrod Bank Card.
 - You can draw your cash from the ATMs at the pay points.
 - Check that you receive the correct amount due to you.
6. Check with SASSA and follow the press for detail of how and where cash payments at SASSA pay points will be made.

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The contents do not constitute legal advice.
This fact sheet was last updated in April 2018.

Under the new State-led hybrid grant payment model, there are 3 channels to receive your social grant:

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New SASSA Special Disbursement Account (SDA)

②

Electronic transfers to Commercial Bank accounts

③

Cash payment at SASSA Pay point



sassa
SOUTH AFRICAN SOCIAL SECURITY AGENCY

**FOR ENQUIRIES
ABOUT GRANTS,
PHONE THE
SASSA TOLL-FREE
HELPLINE NUMBER:
0800 601 011**



**If you have difficulty with your grants,
contact the Black Sash HELPLINE
for FREE paralegal support and advice:**

072-66 33 739
help@blacksash.org.za

YOU AND YOUR RIGHTS

3 Ways to get your social grant under hybrid payment model



BLACKSASH
MAKING HUMAN RIGHTS REAL

3 WAYS TO GET YOUR GRANT

1 New SASSA Special Disbursement Account (SDA)

1. The SASSA SDA is a **Debit Card** held at the South African Post Office (SAPO)

2. The benefits of the SASSA SDA Card

Withdraw cash/funds using transactions below:

- Merchant /Retail store
- ATMs at a COST
- EFT transfer to Internal or Domestic Bank Account, or a Third Party
- Point of Sales (POS) of goods and services, purchase with cash-back or cash-back only.

Free Transactions:

- First card **free** and 1 **free** replacement a year.
- 3 **free** Cash withdrawals at merchants/ retailers
- All Point of Service (POS) purchases **free**
- 1 **free** cash withdrawal at SAPO per month
- 1 **free** Balance enquiry at an ATM per month
- 1 **free** mini-statement at an ATM per month
- 1 **free** 3 month statement at SAPO per month
- 1 **free** PIN re-set at SAPO per year
- Unlimited free PIN re-sets at SASSA offices

NO EFT debits, stop orders or deductions, no deposits

3. Fees:

- SASSA pays SAPO ±R7 a month for the services and benefits listed above.
- You will **pay bank charges** for benefits not listed for Example:
 - You will pay for cash withdrawals at ATMs
 - After the 3rd withdrawal s at merchants retailers @ a cost R1.50



- After a 2nd replacement card @ a cost R26
- For a second 3 month @ cost R5.

4. Documents to bring:

- Your Old SASSA Card
- Your ID Book

5. Biometrics

The card swap will only need the person who actually collects the grant or his/her procurator (if there is one). No children are required. For all new cases the biometric enrolment is done by SASSA.



6. Where can I get the SASSA SDA Card?

- At Cash Pay points
- At your nearest Post Office branch
- At identified community venues
- SASSA will conduct home visits for frail, disabled and immobile beneficiaries.

Contact your nearest SASSA branch or watch the press for details. See back for details.

2 Electronic transfers to Commercial Bank accounts



1. SASSA will pay your grant into your personal bank account if*:

- You consent for SASSA to do so in writing (Annexure C) and in person
- Where you are not able to submit the consent in person you can make alternative arrangements with SASSA.

2. You will **pay all bank charges**, for your personal account including account maintenance fee, withdrawals, statements, pin resets, replacement cards etc...

3. Steps to follow:

1. Fill out the "Request for Bank Payment" Form (Annexure C) available at SASSA offices or on the SASSA website.
2. Go to your nearest SASSA office with your ID and submit the form.
3. If your money is not paid into your account when your next grant payment is due follow up at your local SASSA office.

**in accordance with sub-regulation 21(1) (a) & (b) of the SASSA Social Assistance Act Regulations*